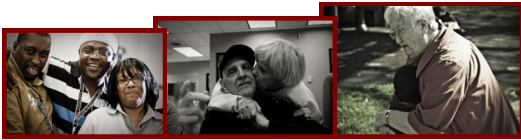


The Salvation Army is instrumental in reuniting thousands of families each year.

FOR YOUR INFORMATION

Each request for assistance will be reviewed on an individual basis and given every consideration. Searching for a missing person can be a lengthy process. Searches can last months or years.



We are unable to begin searches under the following conditions:

- Persons missing less than 6 months
- Adoption Cases
- Persons under 18 years old
- Inheritance or Estate Searches
- Legal Matters
- Genealogical Searches

Please be advised that The Salvation Army reserves the right to accept, reject or to assign priority to any application based on the reason for the inquiry, the completeness of information provided and the feasibility of conducting searches.

Our office receives an average of 2,000 inquiries, opens approximately 600 new cases, and locates an average of 350 people every year.

APPLICATION PROCESS

All inquiries should be directed to the Missing Persons/Family Tracing office in The Salvation Army Territory where the inquirer resides.

An Inquiry Application Form must be completed, signed and sent by mail to the address of the office nearest you (which should be indicated in the form), accompanied by the necessary documents and fees.

When the application is received, it will be reviewed and evaluated to determine that:

- it meets our guidelines (The inquiry falls within the scope of our investigation program) and,
- sufficient information has been provided to enable us to do a search (acceptance or rejection as a case).

You will be advise by mail concerning the status of your application for inquiry. If a case is not accepted, appropriate referrals will be made.



Our National Policy recognizes the right of privacy in that an individual's whereabouts is not divulged without his/her consent. No information will be released without the permission of the missing person.

INQUIRY APPLICATION FORM

To obtain an Inquiry Application Form or to find more information:

- > **Visit** our website:
www.use.salvationarmy.org
- > **Call** us toll free:
(800) 315-7699
- > **E-mail** us:
MissingPersons@use.salvationarmy.org
- > **Write** to us:
The Salvation Army
Missing Persons Bureau
P.O. Box C-635
West Nyack, NY 10994-1739

An Inquiry Application Form will be sent to you by mail after receiving your request.

Missing Persons Mission Statement

"In the name of Jesus Christ to seek, to connect and restore Family relationships by tracing relatives with whom contact has been lost; and thereby to bring reunion, reconciliation and renewed hope to families."

*The Salvation Army
Missing Persons Service
is an international
operation that provides a
unique social service.*

**More than a century of experience
and credibility**

The Family Tracing Service was officially established in 1885, when it was designated as 'Mrs. Booth's Enquiry Bureau'.

In the 1880's, many young people were leaving their families in the provinces to seek employment in the city. Families were becoming fragmented as a result of social and economic pressures; consequently, they lost track of loved ones.

In 1885, an Inquiry Department was set up in London, England to receive requests from anxious family members. By the end of that year there were offices in many overseas countries where The Salvation Army was present.

It has developed to become one of The Salvation Army's most distinctive international services in many territories where it has been in operation for more than a century.

*Its purpose is to help facilitate
successful communication
between family members who
have lost contact with each
other and wish to be reunited.*

**The Salvation Army
Mission Statement**

The Salvation Army,
an international movement,
is an evangelical part of the
universal Christian church.

Its message is based on the Bible.
Its ministry is motivated by
the love of God.

Its mission is to preach the gospel
of Jesus Christ and to meet human
needs in His name without
discrimination.



**The Salvation Army
Missing Persons Bureau**

440 W. Nyack Road
P.O. Box C-635
West Nyack, NY 10994-1739

1-800-315-7699

**MissingPersons@use.salvationarmy.org
www.use.salvationarmy.org**

**The Salvation Army
USA Eastern Territory**



**DOING THE
MOST GOODSM**

**MISSING PERSONS
BUREAU**

Providing assistance in locating
missing relatives, reunion support,
and referrals.